

Warranty

WDV3000™

Wind Directional Skylight Ventilator

Alsynite Roofing Product Pty Ltd (ABN 62 081 017 405), warrants the original purchaser of the WDV 3000 subject to the terms and conditions below, for a period of up to fifteen (15) years, from the date of purchase, that the Alsynite Domestic WDV 3000 will turn when subjected to direct wind under normal domestic conditions.

Hail and loss of light transmission are covered by a five (5) year warranty*.

To the extent permitted by law and subjected to section 68A of the trade practices act, all liability for consequential loss or damage arising from the supply of goods or services by Alsynite is hereby excluded so that any liability Alsynite may have is hereby limited, at Alsynite's discretion, to replacement, repair or refund of the purchase price. This warranty does not include repairs or replacement required due to damage by storm, faulty installation, freight & handling or mechanical damage howsoever caused.

This warranty is limited to and extends only to the original purchaser of the product. (Original Proof of purchase must be provided in the event of a claim).

To extent by law all other warranties, expressed or implied, are hereby excluded.

*For full warranty detail's and conditions contact Alsynite Roofing Products. on +61 02 9890 9922.

Before contacting Alsynite Roofing Products regarding a warranty claim, please check the Trouble Shooting guide (overleaf) as some situations can be easily rectified.



**Fifteen
Year
Warranty**



**Australian
Made
Product**



Serial Number

Personal Warranty Record

Please keep in a safe place

For warranty service the defective product must be sent together with this completed warranty card, freight prepaid, to Alsynite Roofing Products Pty Ltd 25 Loyalty Road, North Rocks NSW 2151.

Serial Number

Name

Address

Telephone Purchase Date

Retailer Suburb

Roof Type please tick one Tile Metal

WDV 3000 Trouble Shooting Guide

The vent makes a knocking sound when it turns.

Check that the variable pitch tube is not out of round, as assembly can produce an oval shape. The variable pitch tube can be shaped back into round by gently squeezing sides together at top.

The vent will not turn 360 deg when installed.

Check the top of the varipitch tube is perfectly level by laying a spirit level across the top of the varipitch tube north to south and east to west.

Check if the base of the vent is fouling on the fixing screws or varipitch, if it is fouling on the varipitch, bend or press the contact point inward until there is no further contact.

The vent is making a rattling sound in high wind.

Check the base is secured correctly and firmly to the battens by the fixing strap.

Are all fixing screws tight?

Water is entering the roof cavity.

Check that all aluminium joints are sealed completely with roofing silicone.

Check surrounding roof tiles for cracks or broken corners. If so, replace or repair with roofing silicone. Check that the WDV 3000 head is turning freely and the opening is not facing into the prevailing weather.

In certain weather conditions the vent head may be turning erratically or rotating.

This is normal behaviour caused by short strong wind gusts hitting the ventilator side on, followed by a sudden calm condition (no wind). The unit will settle down when a steady stream of wind direction occurs. Multiple ventilators may display differing directional characteristics due to roof shape affecting air flow.
